



## Florida Rehabilitation Council (FRC)

### Public Forum Guidelines

Purpose Statement: Council members are interested in hearing your thoughts, concerns, and experiences with the Division of Vocational Rehabilitation (VR) program.

1. If wanting to speak to the Council we request that you complete the speaker card provided.
2. Each speaker is allowed 5 minutes to present concerns to the Council. Please plan accordingly.
3. For your assistance a time-keeper will remind the guest of allotted time left to speak.
4. After you speak, the Council will discuss the comment. FRC Members may ask you to speak again to answer any questions and FRC Members will use your feedback along with other comments to address systemic issues with VR as may be appropriate.
5. If you have completed the speaker card - a Council representative will follow-up with you, if appropriate, on Council recommendations.
6. If time available guests will be provided another chance to speak to the council.

To address individual issues or case concerns beyond speaking with Council you may contact the VR Ombudsman's Office at (866) 515-3692. You may pursue your appeal rights as outlined in the VR handbook of services. Or if you need additional advocacy services you may contact Disability Rights Florida at (800) 342-0823.

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