



**Florida Rehabilitation Council
Quarterly Conference Call
October 27, 2020**

Conference Call # (888) 585-9008 Code# 873574258

You may also attend via Go To Training:

<https://attendee.gototraining.com/r/1161842251757776129>

***Please use the conference line for audio.**

The Florida Rehabilitation Council is committed to increasing employment, enhancing independence, and improving the quality of life for Floridians with disabilities.

Agenda

**Tuesday
October 27**

8:30 a.m.	Roll Call – Approve Agenda	Patrick Cannon Chair
<u>EST Time</u>	Meeting Times May Vary	
8:35 a.m.	Director's Report	Allison Flanagan VR Director
9:30 a.m.	Customer Satisfaction Survey Report	Brian Robertson Market Decisions
10:15 a.m.	Break	
10:30 a.m.	Public Forum	Patrick Cannon Chair, Members
11:00 a.m.	Executive – Full Council	Patrick Cannon Chair, Members
	<ul style="list-style-type: none">• Approve Minutes 9/10//20 - Members• Review Action Items and SMT Notes - Members• Membership Update – Staff• FRC Budget Report - Staff• Develop 2021 Meeting and CC Calendar - Members• Partner Reports - Partners• CAP Update - Allison Klein• Customer Satisfaction Survey Development - Staff• Focus Group Update – Staff• Annual Report – Review/Vote – Staff and Members• Legislative Update - Staff	
12:00 p.m.	Adjourn Upon Completion	

Please note that agenda item times may vary and the call will adjourn upon completion.